



January 30, 2007

Mr. David J. Zeve  
Bailes & Associates, Inc.  
110 Newport Center Dr., Suite 160  
Newport Beach, CA 92660

Dear David,

I want to thank you for doing a fantastic job in representing our best interests on our recent office relocation project. Your services were extremely comprehensive and your diligence in managing our project was superb. Consequently, the project was completed ahead of schedule, and we found space that best fit our criteria, well within our budget. Your representation helped us secure a space that will support our efforts to expand our business with space flexibility, an excellent image and without a financial burden.

Your research and analysis was very thorough in uncovering unique opportunities for space that catered to our special needs and requirements. After we completed negotiations, the building's property management team responded according to the lease terms and prepared the space as fast as we had hoped and we were able to open in our new offices as scheduled.

We realize our project was a difficult one. You were engaged because of our confidence in your background and past successes and we are very satisfied with what you have done for us to successfully complete our project. Despite the limitations our needs had on available space options, you represented us well in scrutinizing options, soliciting proposals, detailing occupancy costs, refining lease terms and negotiating with our best interests in mind. We also appreciate your follow up with punch list items after we moved into the offices.

You did a fantastic job uncovering great space options, negotiating best terms in the various options we pursued and helping us save significant time and money in finalizing our best choice. We highly recommend your services and will use you again the next opportunity we have.

All the best as you build your list of satisfied clients in Orange County.

Sincerely,  
  
Kelly Anderson  
CEO  
SENDIO, Inc.